

PRE-INSTALLATION QUESTIONNAIRE

IS THERE CURRENTLY A VUMATEL FIBRE LINE INSTALLED?	YES		NO	
IF YES, WHAT IS THE CIRCUIT / LINE NUMBER?	YES		NO	
IS THIS A MIGRATION AWAY FROM ANOTHER SERVICE PROVIDER?				
IF YES, WHICH SERVICE PROVIDER?				

FIBRE INSTALLATION SITE DETAILS

CUSTOMER NAME			
PRIMARY CONTACT PERSON			
PRIMARY CONTACT ID NUMBER			
PRIMARY CONTACT PERSON EMAIL			
PRIMARY CONTACT PERSON TEL:			
SECONDARY CONTACT PERSON			
SECONDARY CONTACT PERSON EMAIL			
SECONDARY CONTACT PERSON TEL:			
STREET NO.			
STREET NAME			
SUBURB			
CITY			
HOUSE OR COMPLEX NAME		UNIT NO. "IF APPLICABLE"	
SPECIAL INSTRUCTIONS			

LANDLORD DETAILS - IF REQUIRED

LANDLORD NAME		LANDLORD WORK NO.	
LANDLORD EMAIL ADDRESS		LANDLORD MOBILE NO.	
LANDLORD SIGNATURE		DATE	

EXISTING DETAILS

NAME		ACC. CODE	
PHYSICAL ADDRESS			
TELEPHONE NUMBER			
GENERAL CONTACT PERSON		E-MAIL	
FINANCIAL CONTACT PERSON		E-MAIL	

FIBRE PRICING DETAILS

PRODUCT CODE	SERVICE DETAIL	MONTHLY FEE	X
mV10/2	10/2Mbps Vumatel Fibre to the Home	R559	
mV10/10	10Mbps Vumatel Fibre to the Home	R699	
mV20/2	20/2Mbps Vumatel Fibre to the Home	R799	
mV20/20	20Mbps Vumatel Fibre to the Home	R899	
mV50/5	50/5Mbps Vumatel Fibre to the Home	R999	
mV50/50	50Mbps Vumatel Fibre to the Home	R1099	
mV100/10	100/10Mbps Vumatel Fibre to the Home	R1199	
mV100/100	100Mbps Vumatel Fibre to the Home	R1299	
mV200/20	100Mbps Vumatel Fibre to the Home	R1399	
mV200/200	200Mbps Vumatel Fibre to the Home	R1499	

FIBRE SERVICE DETAILS

- Installation time: 30 – 60 days
- Personalized onsite installation
- Free installation includes 30 meters, thereafter additional fees may apply
- 100% uncapped
- No contention ratios
- No Fair Use Policy
- Only pay when the service is live

GENERAL TERMS AND CONDITIONS

- This document becomes a Service Order upon acceptance and signature.
- Prices in this quotation are inclusive of VAT.
- Any order is subject to cancellation by SEACOM Western Cape due to force majeure from any cause beyond the control of the organization
- Errors and omissions excluded
- Cancellation of existing services is the customer's responsibility and SEACOM Western Cape cannot delay provision of its service or billing due to the existing service provider's termination notice period or other termination requirements.
- These services are subject to the following terms and conditions.
- Standard terms and conditions - [Click here to view standard T&C's](#)
- Connectivity terms and conditions – [Click here to view broadband T&C's](#)
- The terms contained in these documents together with this service
- 2 month calendar notice period for cancellation via email
- In the event of a debit order bounce or reversal, there will be a 4 working day leniency period in which payment needs to reflect. If no payment reflects, your service will be automatically cancelled. On continuation of the service, a new application will have to be applied for.

CUSTOMER APPROVAL

SIGNATURE DATE	
SIGNED BY	
ID NUMBER	
DESIGNATION	
APPROVAL (AUTHORIZED)	

SEACOM WESTERN CAPE APPROVAL

SIGNED BY	
DESIGNATION	
APPROVAL (AUTHORIZED)	

ONCE YOU HAVE COMPLETED THE APPLICATION FORM, PLEASE SEND IT TO ADMIN@NETDIRECTCPT.CO.ZA OR CONTACT US ON 087 985 0739

MONTHLY PAYMENT

DEBIT ORDER DATE	1st		15th	
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OFFICE USE ONLY	ACC. NUMBER	SALES PERSON	SAGE	INVOICE INSTALL / PRO-RATA	RECURRING

SAGE PAY DEBIT ORDER AUTHORISATION - NETDIRECT Pty Ltd

ACCOUNT NAME	BANKING INSTITUTION	BRANCH NAME	TYPE	ACC. NUMBER	DEBIT DATE

I/We acknowledge that the party hereby authorized to effect the drawing(s) against my/our account may not cede or assign any of its rights to any third party without my/our prior written consent and that I/we may not delegate any of my/our obligations in terms of this contract/authority to any third party without prior written consent of the authorized party.

AGREEMENT INITIATION DATE AND ACCEPTANCE

SIGNED AT	DAY	MONTH	YEAR
FOR THE CUSTOMER		FOR NETDIRECT	
SIGNATURE 1	SIGNATURE 2	SIGNATURE 3	
FULL NAME (PLEASE PRINT)	FULL NAME (PLEASE PRINT)	FULL NAME (PLEASE PRINT)	
CAPACITY	CAPACITY	CAPACITY	
ID NUMBER (HOME USERS ONLY)	RESELLER	SUB AGENT	
WITNESS FOR CUSTOMER		WITNESS FOR NETDIRECT	